



Town of East Fishkill

Water & Sewer Department

330 Rt. 376, Hopewell Junction, New York 12533

December 15, 2021

On behalf of the Town of East Fishkill Town Board you are receiving an informational letter that provides town wide updates regarding water and sanitary sewer utility services. These changes and updates provided in this letter have been planned and discussed at Town Board meetings during the 2021 year. We believe these changes will continue to improve the services provided. Below is a summary of upcoming changes and town wide water and sewer information.

1. The Town Board is establishing a 65 day utility payment period for water and sewer invoices. In an effort to allow water and sewer users more time to make utility payments, the Town has extended the normal 30 day payment period to be about 65 days, starting in 2022. Users can make a single payment, or multiple payments, during the 65 day grace period. Below is the anticipated 2021-2022 Invoice and Payment Schedule.

Year, Billing Period	Meter Reading Period	Approximate Bill Date	Due Date
2021, 4	Jan 3rd - Jan 21st	4-Feb-22	11-Apr-22
2022, 1	Apr 1st - Apr 21st	5-May-22	11-Jul-22
2022, 2	Jul 1st - Jul 21st	5-Aug-22	10-Oct-22
2022, 3	Sep 30 - Oct 21st	7-Nov-22	12-Jan-23
2022, 4	Jan 2nd - Jan 23rd	6-Feb-23	11-Apr-23

2. *The next invoice customers will see for their water and sewer bills will be in February, 2022.* There will be no invoice in December 2021. This change is a result of adjusting the payment period to be 65 days. You will continue to receive four (4) billing periods for each calendar year.
3. The Tax Receiver will not be applying and filing a property lien for outstanding water and sewer balances from 2021. Typically, a tax lien is applied on an annual basis for outstanding water and sewer fees that are past due. The Town will not be imposing an annual 2021 lien for outstanding balances.
4. The Town Water and Sewer Department will be exploring online invoicing during the 2022 year. Online billing and payments will be an optional program. Users will have the option to receive billing period invoices online or through mailed paper statements. More information will be coming in early 2022.

5. In an effort to pass along savings to water and sewer customers, return envelope will no longer be included with each billing cycle. Of the many thousands of invoices that are circulated each billing cycle, a small percentage of payments are still utilizing the return envelopes. Return envelopes will be phased out during 2022.

6. The Town will be hosting an informational meeting to review billing process, usage, and fees used to calculate your water and sewer utilities. The meeting is tentatively planned for March, 2022. Details to follow and can be found on the Town Website.

There are many projects that were completed or are active. These projects are performed to ensure longevity of the utility systems and ensure reliability. Visit the Town Website at www.eastfishkillny.gov -> **Government Pull Down** -> **All Town Departments** -> **Sewer & Water Districts** to see information updates and improvements for each district. This is a great resource for information about your water district's projects.

We hope these changes are received with optimism and an understanding that the Town continues to make adjustments that will benefit our users. We thank you for your patience as we roll out these new programs during 2022. Should you have additional questions, please reach out to the Water and Sewer Department at 845-223-5114.

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