



# Town of East Fishkill

Dutchess County, New York

330 Route 376, Hopewell Junction, New York 12533

Telephone 845-223-5114

watersewer@eastfishkillny.gov

Water & Sewer Department

December 29, 2023

## Re: Water Meter Installation 3<sup>rd</sup> Notice

Dear Hopewell West Water District User,

**This is your third notice to schedule your meter installation appointment prior to penalties being applied for non-compliance.**

We are currently in Phase 3 of the water improvement project which started this summer 2023. This phase includes the installation of 144 water meters and associated components in the homes of all district residents. The Town is requesting that you contact our Water and Sewer Department to schedule an appointment for the meter installation in your home. Your meter installation should take approximately 2 to 3 hours to complete. If the installation process is more difficult in your home, the installation time may take longer. **A resident must be home during the installation and every home must have a meter installed.** The water district is responsible for the cost of the water meter and installation; however, no upfront fees will be collected at time of installation. Contact the Water and Sewer Department at (845)223-5114 to schedule your appointment.

Appointments are available Monday-Friday typically at 9am or 1pm slots. Once we have completed 75% of the meter installs, we will be converting from a fixed fee water billing system (currently \$223.75 per billing period) to a usage-based billing. We are hopeful to change the billing system to the usage-based system in 2024.

We look forward to setting-up a meter install appointment for your home. Please reach out to us at (845) 223-5114 to schedule your appointment or address any questions and concerns.